



20 AUGUST 2025

Kind attention to: **ALL PARENTS / GUARDIANS OF FAMILY HOPE CENTER STUDENTS/**

Subject : **ACCESS AND DOWNLOAD OF REPORTS & MEDIA VIA FHC MOBILE APP**

Beloved Parents/Guardians,

We would like to remind all families that as part of our end-of-year data management process, all user accounts on the FHC mobile application will be reset at the close of each academic year, and old files linked to your account will be permanently deleted after July each year.

To ensure you retain a copy of all essential records related to your child's development, we strongly encourage all parents to download the following items from the mobile app before July:

- ❖ All photos and videos from the Gallery section
- ❖ Your child's IEP and Progress Reports from the Reports tab
- ❖ The Weekly Reports from the Weekly Report tab
- ❖ Any other available documents linked to your child's profile

Additionally, in the event of withdrawal from enrollment at Family Hope Center, please be advised that access to the FHC mobile app will be deactivated one (1) week after withdrawal confirmation. We kindly advise parents in this situation to download all necessary reports and documents prior to deactivation.

✓ → Important Reminder:

Please ensure that notifications are enabled on your device for the FHC mobile app so you do not miss any announcements, updates, or reminders concerning your child's progress or school activities.

Thank you for your continued support and cooperation.

Sincerely,

Dr. Joelle Al Asmar

Head of Center

Family Hope Center - Qatar

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Attachment: None